



April, 2024

## TECHNICAL PRODUCT BULLETIN TB-2024-04-02 Rev A

### **Subject: Recommended Software Update for Revolution Controller**

IC Biomedical have identified an issue with the global alarm output functionality on Revolution controllers, affecting both Revolution and Evolution vessels. This problem, caused by a software error, disrupts the intended operation of the global alarm output.

In our commitment to ensuring the highest standards of system integrity and reliability, we recommend all customers using the Revolution controller to consider upgrading to the latest software version, 4.1.3. This update not only addresses the global alarm output issue but also includes important updates and bug fixes, significantly enhancing system performance and security.

### **Recommended Action:**

IC Biomedical suggest that all Revolution and Evolution controllers be upgraded to software version 4.1.3 at your earliest convenience. This voluntary update is crucial for optimizing the functionality and efficiency of remote alarm contact. While this update is not mandatory, it is highly recommended.

### **Instructions for Update:**

For complete instructions on how to update your Revolution controller software, please refer to the attached service bulletin, SB-2024-04-01. These guidelines are designed to help you achieve a smooth and successful update process.

We understand the effort required to undertake such updates and sincerely apologize for any inconvenience. Please know that our team is ready to provide full support throughout this process. If you have any questions or need further assistance, feel free to contact our technical support team.

### **Assistance:**

For assistance and to obtain a USB key with the latest revision software please email [techservice@icbiomedical.com](mailto:techservice@icbiomedical.com).

Your consideration of this software update is greatly appreciated. We are dedicated to continuously improving our products and services and thank you for your ongoing support and understanding.

### **Attachment:**

Service Bulletin SB-2024-04-01

 1-855-750-8191

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